Post-December 2024: Send Emails To Students in D2L

Last Modified on 10/08/2024 3:23 pm CDT

Post-December 2024, emailing your students via the **D2L Email Tool** will be functionally identical to how you email your students from before. There will be no changes to the navigation when sending a mass email through the **Compose-New-Message** function. However, the email will be delivered to your students' LSC email in Outlook instead of their D2L Email, as the D2L Email will be retired.

The **Compose-New-Message** window can be accessed through the following D2L pages: **Classlist**, **Gradebook**, **Grade Item**, **Insights Portal**, and **Intelligent Agents**.

ALERT: With this change, there will **no longer be a Sent box in D2L Email**, meaning sent emails will NOT be automatically saved. To keep a record of your sent emails, instructors must manually add their own email address in ONE of the following fields: **[To]**, **[Cc]**, **[Bcc]**.

Keeping a record of your sent emails is important for documentation and accountability. This can be especially helpful if a student files a grade dispute.

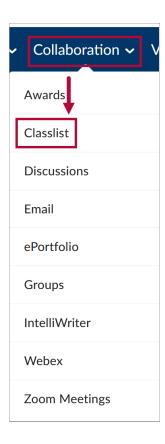
Send Emails to the Classlist in Bulk

Whenever you want to send a bulk email to multiple students, you may recognize the small blue envelope icon which appears in several locations throughout D2L, such as the **Classlist**, **Gradebook**, **Insights Portal**, and other areas. This envelope icon opens the **Compose-New-Message** window. After selecting the desired students using the **[Checkboxes]** on the left of their respective rows, the same email can be sent to all of them at once. Currently, these emails are sent to their D2L Email. Post-December 2024, they will be sent to their LSC email in **Outlook**.

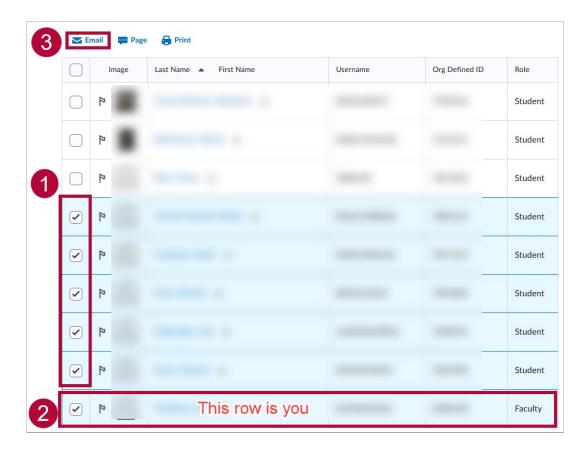
You'll notice that the email listed in the **[Bcc]** field has changed from the old D2L email to the current LSC email. Additionally, the **Subject** field will automatically default to the name of your D2L course.

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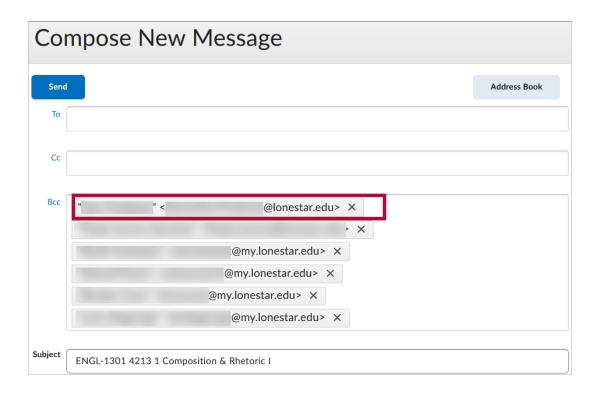
1. Navigate to [Collaboration] → [Classlist].



2. When selecting the checkboxes for multiple students, remember to also **select the checkbox next to your own name** as the instructor. Then click **[Email]**.



3. Your own email will be included along with the rest of the recipients you have selected. When this email is sent, you will then receive a copy of the email for your records.



4. You can also manually type out email address(s) within the field by clicking at the end of the last email entered in the field.

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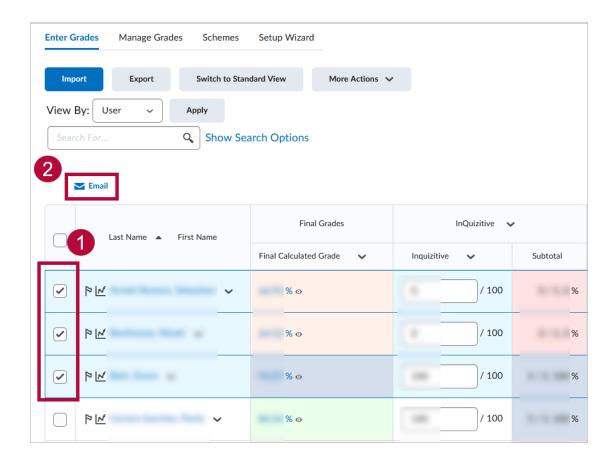


5. Manually type out the email you wish to add to the recipient list.



Send Emails from Gradebook to Students

To access the **Compose-New-Message** window from the gradebook, enable the **[Checkboxes]** to the left of the gradebook for the students you wish to email. Then click on the blue **[Email]** icon. As an example, you can use this method to send a notification email directly from the Gradebook to students who haven't completed a specific quiz.



Receive Emails from D2L-Classlist

When an email is sent from the **Classlist**, **Gradebook**, or **Insights Portal** using the **Compose-New-Message** window, the sender's D2L email will automatically appear in the **[From]** field. When a recipient replies to this email, the sender's LSC email address instead will be placed in the **[To]** field. Even though the email exchange started in D2L, the rest of your communication continues in Outlook.

NOTE: If an email is composed in Outlook from scratch by typing in a D2L email address (*username@d2l.lonestar.edu*), the email will fail to deliver.



CAUTION: This email originated from an external sender. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Students,

Welcome to the first day of ENGL 1301!

I'm excited to guide you through this journey of improving your writing skills. This semester, we'll focus on developing strong essays, in abilities.

Please visit the D2L course shell for the syllabus, important dates, and our first assignment. If you have any questions or concern

Looking forward to a great semester with you!

Best regards, John Chang

John.Chang@lonestar.edu