Announcements

Last Modified on 11/18/2026 1:55 pm CST

Below are the latest news and announcements from Online Services, as seen in the D2L Announcements widget. This page will be regularly updated, with the newest information at the top.

Online Services also provides other outlets of helpful information, including an email newsletter (https://vtac.lonestar.edu/help/newsletter-archive), a video newsletter (https://vtac.lonestar.edu/help/the-online-update), and an event calendar (https://vtac.lonestar.edu/help/training).

Digital Digest Newsletter
Emailed and Posted in D2L on Nov 17, 2026 7:50 AM

Our end-of-semester newsletter was just sent out via email. Here's another way to access it.

Topics included in this issue (https://lsc.short.gy/dd-news-nov26):

- D2L's New Content Experience
- Upgrading Old Integrations
- Semester End Reminders
- ADA Compliance
- IntelliWriter Updates
- D2L Showcase Recap
- and more...

Click here for a printable version of this newsletter (https://lsc.short.gy/dd-news-nov26-pdf).

For previous issues, please visit the Newsletter Archive page in VTAC (https://vtac.lonestar.edu/help/newsletter-archive).

RESOLVED: Outlook Outage
Posted in D2L on Nov 12, 2026 12:46 PM (Edited)

Dear Faculty and Students,

FINAL UPDATE:
Microsoft has restored service for Lone Star College.

Original Message:

A **outage of Outlook** has been reported by Microsoft:

Users may be unable to connect to multiple Microsoft 365 services.

Potentially impacted services include:

- Exchange Online
- Microsoft Teams
- SharePoint Online

We apologize for the impact this disruption may be causing. You can track the status of the issue here: https://status.cloud.microsoft/

Fix Your Content Day: Nov. 10
Posted in D2L on Nov 5, 2026 1:30 PM

Fix Your Content Day - Tuesday, November 10, 2026

Join the 24-hour global competition to make digital learning more inclusive.

About the Competition

Fix Your Content Day 2026 is a 24-hour, worldwide competition where institutions come together to improve the accessibility of their digital course content using Blackboard Ally (https://vtac.lonestar.edu/help/ally-accessibility-check).

Every single fix helps remove barriers to learning and creates a more inclusive experience for students. In 2025, the Ally community came together to make **more than 150,000 accessibility improvements in just 24 hours**.

Let's do it again! On Nov. 10th, use Ally to identify and fix accessibility issues in as many digital course files as possible. Track our progress on the global leaderboard (https://ally.ac/fycd/).

Open Labs for Support

Many Lone Star College campuses are offering an in-person open lab to assist faculty with using Blackboard Ally and fixing their course content. Online Services will also provide a virtual open lab throughout the day, for those who cannot make it to campus.

Campus	Time (on Nov. 10)	Location
LSC-CyFair	Noon - 2:30 p.m.	TECH 110 / Virtual (https://lonestar.webex.com/lonestar/j.php?MTID=m0c8cfc57b30d548932746e41b9178341)
LSC-Houston North VC	Noon - 1 p.m.	HN.236
LSC-Kingwood	2 - 3 p.m.	LIB 120
LSC-Montgomery	1 - 2 p.m.	MC-B210 A
LSC-North Harris	Noon - 1:30 p.m.	LIB 203
LSC-Online	2 - 3 p.m.	Click Here to Join (https://lonestar-edu.zoom.us/j/83726951394?pwd=0bDsXKxbp9MFGSMxmVIscnc1ih9cmv.1)
LSC-Tomball	1 - 2 p.m.	E255
LSC-University Park	11 a.m. - Noon	13.834E
Virtual for All Campuses	8 a.m. - 5 p.m.	Click Here to Join (https://lonestar-edu.zoom.us/j/83726951394?pwd=0bDsXKxbp9MFGSMxmVIscnc1ih9cmv.1)

RESOLVED: Turnitin AI Writing Detection Outage
Posted in D2L on Nov 2, 2026 3:40 PM (Edited)

UPDATE: TurnItIn is reporting this issue is resolved at this time. If you are still experiencing any issues, please contact VTAC@lonestar.edu.

Original Message:

> Turnitin AI Writing Detection reports are currently unavailable. We have reached out to Turnitin, and they are currently investigating the issue.
>
> Thank you for your patience.

November Trainings
Posted in D2L on Oct 30, 2026 12:01 AM

Here's a look at some of the training sessions happening during November:

- 11/4 at 1 PM - Designing for Learning (https://teamup.com/event/show/id/739j4Ai5hn5uREoiHmbGWh9wbQ1Nds)
- 11/10 - Fix Your Content Day 2026 (https://teamup.com/event/show/id/86KrHYpfrf1gJrn2Dg43GhcrbeQeWF)
- 11/11 at 12 PM - Understanding What AI Actually Does (https://www.txdla.org/event-listing/how-ai-actually-works-webinar/)
- 11/18 at 1 PM - LockDown Browser & Monitor (https://attendee.gotowebinar.com/register/9445919971129667 45)
- 11/19 at 7 AM - Digital Teaching Symposium 2026 (https://community.blackboard.com/home/events/digital-teaching-symposium-2026)
- 11/24 at 10 AM - Getting Started with Camtasia (https://techsmith.zoom.us/webinar/register/8117919000956/WN_cAeag96-TrOSxcNuWA6cLQ)

Be sure to check out the VTAC Training Calendar (https://vtac.lonestar.edu/help/training) for more, as there are too many to list here. They include trainings by LSC faculty and staff, as well as the vendors themselves.

Experience the Future
Posted in D2L on Oct 21, 2026 4:00 PM (Edited)

D2L Showcase 2026: Experience the Future with D2L and LSC

Join us for an exclusive preview of what's next for D2L at Lone Star College. Explore upcoming innovations designed to support great teaching, enhance student engagement, and help shape the future of learning across our college.

Pick whichever date works for you - each session is the same.

October 27: 12-1:30 PM
Session Recording (https://vimeo.com/1240869050/b0cf207552)

October 30: 10-11:30 AM
Session Recording (https://vimeo.com/1241394794/6b7e81da42)

October D2L Update
Posted in D2L on Oct 21, 2026 11:00 AM

*The following D2L updates will go live on **Friday, October 23**.*

Work to Do Widget

- The Work To Do widget now includes a **View Course Work** link when accessed from a course homepage, giving students access to all overdue and upcoming activities for that course. The link only displays when a course has more than six activities listed.
- The widget now displays the specific time an activity is due or ends, along with associated availability dates, when students hover over an activity date.

October Trainings
Posted in D2L on Oct 1, 2026 12:01 AM

Here's a look at some of the training sessions happening during October:

- 10/7 & 10/9 at 9 AM - Applying the Quality Matters Rubric (https://teamup.com/event/show/id/pNaKUgENup5V1VJHZTbDySFVk2SdgY)
- 10/12 at 10 AM - Blackboard Ally Office Hours (https://teamup.com/event/show/id/aVQi7zsXd9QR3gXcXwr28ULjTvXBNc)
- 10/14 at 4:30 PM - A Texas-sized Accessibility Presentation (https://www.txdla.org/event-listing/texas-sized-accessibility-webinar/)
- 10/20 at 11 AM - Respondus 4 for Quizzes (https://register.gotowebinar.com/register/7278170398596501590)
- 10/27 at 9 AM - Communicative and Cognitive AI Literacies (https://www.d2l.com/events/communicative-and-cognitive-ai-literacies/)
- 10/29 at 10 AM - Camtasia: Fast Video Creation (https://techsmith.zoom.us/webinar/register/2617900164219/WN_tDJAN0lkSV-Lq8lrahgmVw)

Be sure to check out the VTAC Training Calendar (https://vtac.lonestar.edu/help/training) for more, as there are too many to list here. They include trainings by LSC faculty and staff, as well as the vendors themselves.

Elsevier Incident 9/21/2026
Posted in D2L on Sept 22, 2026 4:02 PM

To any students and faculty using Elsevier, please see the below statement from the publisher regarding the incident which occurred the night of September 21, 2026:

On September 21, 2026, Elsevier identified that visitors to select platforms were being redirected to a third-party page. Our cybersecurity team responded immediately, resolving the issue and restoring normal service.

Our investigation indicates that this was a narrowly scoped, limited-duration event involving the temporary redirection of traffic for certain web properties. There is no indication that core platforms, customer data, research content, or operational systems were compromised. We have completed remediation, implemented additional protections, and strengthened monitoring.

To provide independent assurance, we have engaged external experts to validate our findings and confirm that appropriate measures are in place. Normal service has been fully restored and we are confident the impact was limited, contained, and effectively addressed. We regret any inconvenience this matter may have caused.

Best Regards,

Elsevier

September D2L Update
Posted in D2L on Sept 22, 2026 8:00 AM

*The following D2L updates will go live on **Friday, September 25**.*

Ally

- Instructors can now automatically generate an initial tag structure for PDF files.
- After clicking the **Auto-Tag PDF** button, instructors can review and approve the tags to make the PDF more accessible for students who use screen readers.

Brightspace HTML Editor

- To make creating accessible content easier, the Brightspace Editor now includes **Heading 5** and **Heading 6** in the Format drop-down menu.
- Previously, the menu only displayed Heading 1 through Heading 4.

New Manage Groups Experience

- Instructors can now click **Edit Group Names** to update the names and codes for one, multiple, or all groups from a single interface, saving time and reducing administrative effort.
- This feature is only available to those using the new Manage Groups experience.

Quizzes

- Due to the removal of D2L email and instant messages, the "Disable Email, Instant Messages, and Alerts within Brightspace" option is no longer enabled by default.

If you have questions about these updates or would like support using new features, please email **VTAC Support ()**.

Upcoming Ally Events
Posted in D2L on Sept 9, 2026 9:30 AM

Here are some Blackboard Ally events and resources that may be helpful in improving the accessibility of your courses before the April 2027 deadline.

Ally in Practice

This training session will focus on practical ways instructors can identify and prioritize accessibility improvements within their courses.

- Sept. 16 at 1:00 PM (https://community.blackboard.com/home/events/ally-in-practice-prioritizing-accessibility-improvements-for-instructors-option-2-jmke7win8z)

Ally Office Hours

Join the Ally team for monthly Office Hours to ask questions, learn best practices, and connect with peers.

Sept. 14 at 10:00 AM

- Register for Ally Office Hours (https://connect.blackboard.com/blackboard-office-hours)
- Submit a question in advance (https://forms.office.com/pages/responsepage.aspx?id=hz6FdcqqJUagClp8ov4acn-2NO-yuW9JvSiBYngN9eNUNVBXMEsyOEZHUjQyWTJGRkZPUE9PTVplUy4u&elqTrackId=360ced68258b47ea824d98c39add271b&e

Ally Product Pulse

Stay informed on the latest Ally feature releases, upcoming events, newly published resources, and helpful tips.

- Read the September Ally Product Pulse (https://community.blackboard.com/home/blogs/ally-product-pulse-2026-09-02)
- Ally Training Resources for Instructors (https://community.blackboard.com/home/blogs/ally-training-resources-for-instructors-using-d2l-brightspace-2026-08-24)

Ally Microlearning Video Series

Looking for quick, on-demand professional development resources? Check out this video series, including recently added content focused on PDF Quick Fixes.

- View the Microlearning Series (https://vimeo.com/showcase/AllyForInstructorsMicrolearningVideoSeries)

Be sure to check out the VTAC Training Calendar (https://vtac.lonestar.edu/help/training) for additional training opportunities on accessibility and other topics.

Campuses Closed Sep. 5-7 for Labor Day
Posted in D2L on Sept 3, 2026 12:01 AM

Campuses Closed Sep. 5-7 | Taking Time to Appreciate the Work We Do Together. (https://www.lonestar.edu/academic-calendar.htm)

September Trainings
Posted in D2L on Sept 1, 2026 12:01 AM

Here's a look at some of the training sessions happening during September:

- 9/3 at 2 PM - Yuja Lumina Video Overview (https://teamup.com/event/show/id/x7po12nsaECDjMRJp63r18Ss31jNNP) (also 9/8 at 3 PM (https://teamup.com/event/show/id/aHCJ14bgPnL4PAkbtGB3tjRYJ7Th8W))
- 9/4 at 11 AM - IntelliWriter Faculty Training (https://teamup.com/event/show/id/8VJrRawcQapEhApkN1xxbXfokfNdvt) (also 9/11 (https://teamup.com/event/show/id/ft7UjpeNYLLA35UjWF5Awzsz18x1Xw))
- 9/9 at 12 PM - AI in Higher Ed: Insights (https://teamup.com/event/show/id/8ADYjFD2vv13iBu4hchHMMBa8kxVLE)
- 9/17 at 2 PM - LockDown Browser & Monitor (https://attendee.gotowebinar.com/register/3193380247296487510)
- 9/22 at 10 AM - Q&A with D2L (https://d2l.zoom.us/webinar/register/WN_Zsr3Wl0ZSAuPkjhl1PkhDw)
- 9/29 at 10 AM - Getting Started with Snagit (https://techsmith.zoom.us/webinar/register/4917863938733/WN_0us53gFeTuWorm7LtrcewA)

Be sure to check out the VTAC Training Calendar (https://vtac.lonestar.edu/help/training) for more, as there are too many to list here. They include trainings by LSC faculty and staff, as well as the vendors themselves.

VTAC / VLAC Scheduled Maintenance
Posted in D2L on Aug 31, 2026 12:01 AM

The 3rd-Party vendor for the VTAC and VLAC knowledge bases, KnowledgeOwl, will be conducting necessary server maintenance on **Sunday, September 4, from 9:00 PM-10:00 PM CDT.**

During this time, the VTAC and VLAC sites will be **unavailable**. If you need access to an article during the scheduled maintenance, you can download a print version by clicking the Adobe PDF icon next to the article's title. Please refer to the vendor's status page (https://knowledgeowl.statuspage.io/) for further information.

We apologize for any inconvenience this may cause.

August D2L Update
Posted in D2L on Aug 26, 2026 11:00 AM

*The following D2L update will go live on **Friday, August 28**.*

Quizzes

- Students can select the **bookmark icon** beside a quiz question to flag it for review. Flagged questions appear in the left navigation, allowing students to quickly return to them later.
- Students can select the **strikethrough icon** beside answer options to eliminate choices they believe are incorrect.
- Instructors can disable these tools by selecting **Hide question annotation tools** in the Timing & Display section of the quiz edit page.

Work To Do Widget

- When students complete all activities in a module, the module is automatically marked as complete and removed from the Work To Do widget.
- Students now see only activities that still require completion, reducing clutter in the widget.

In Case You Missed It... Digital Digest Newsletter
Posted in D2L on Aug 24, 2026 12:00 PM

Our start-of-semester newsletter was recently sent out via email. If you haven't read it yet, here's another chance.

Topics included in this issue (https://lsc.short.gy/dd-news-aug26):

- Certification Refresh
- Recent D2L Updates
- Add a Second Camera to Respondus Monitor
- D2L's New Content Experience
- Continue with Accessibility
- Semester Start Reminders
- and more...

Want to see some of these topics in action? **Watch our video newsletter! (http://vtac.lonestar.edu/help/the-online-update)**

For previous issues, please visit the Newsletter Archive page in VTAC (https://vtac.lonestar.edu/help/newsletter-archive).

Extended Support Hours - August 22
Posted in D2L on Aug 21, 2026 8:30 AM

Reminder: Online Services is offering extended support hours on **Saturday, Aug. 22nd from 9:00 a.m. - 1:00 p.m.** The team will be providing ticket support and a virtual open lab to assist faculty with D2L, supported technologies, and course design.

The virtual open lab can be accessed through this link. (https://lonestar.webex.com/lonestar/j.php?MTID=m1d73f34f59045619588760ea054fc500)

Tickets for D2L related questions/issues can be submitted by emailing VTAC@LoneStar.edu ().

OTS (https://www.lonestar.edu/ots) is available 6 a.m. to midnight for technology questions.

For other support opportunities, like the **Star Bundle & Publisher Open Labs (https://learn.vitalsource.com/2026-Lone-Star-Office-Hours.html)**, please refer to the VTAC Training Calendar (https://vtac.lonestar.edu/help/training).

Video Newsletter - Fall 2026
Posted in D2L on Aug 18, 2026 1:00 PM

The Online Update (https://vtac.lonestar.edu/help/the-online-update) is a video newsletter produced every major semester by Online Services.

Here are the topics in the Fall 2026 Episode:

- Recent D2L Updates
- Refreshed Online Teaching Certification (OTC)
- Respondus Monitor: Using a Second Camera
- Accessibility Improvements
- Faculty Support Options
- And more...

You can also read our corresponding **email newsletter** (https://vtac.lonestar.edu/help/newsletter-archive) for additional updates. More information about these topics can be found in the this VTAC Knowledgebase.

Fall 2026 Semester Start
Posted in D2L on Aug 16, 2026 5:00 PM

Welcome to the Fall 2026 Semester!

To get started in your D2L course, please explore the following resources:

D2L Semester Start Checklist:

This checklist will assist you in making a smooth start in your D2L courses and includes topics like copying content and merging course sections. You can find it at the following link: D2L Semester Start Instructor Checklist (https://vtac.lonestar.edu/help/semester-start-checklist).

Visit the VTAC Knowledge Base:

This site contains guides to help you work with your new D2L course. Access VTAC using the **VTAC Support** link on the navbar above or by visiting vtac.lonestar.edu (https://vtac.lonestar.edu/help). If you are new to teaching online at Lone Star College, view our

Welcome Video (https://vtac.lonestar.edu/help/new-to-online) to get started.

Extended Support Hours:

Online Services is offering extended support hours on **Saturday, Aug. 22nd from 9:00 a.m. - 1:00 p.m.** We will be providing ticket support () and a virtual open lab (https://lonestar.webex.com/lonestar/j.php?MTID=m1d73f34f59045619588760ea054fc500) to assist faculty with D2L, supported technologies, and course design. OTS (https://www.lonestar.edu/ots) is also available 6 a.m. to midnight for other technology questions.

STAR Bundle & Publisher Trainings:

These 30-minute sessions include a live demonstration of how to set up publisher courseware and/or etexts. Visit the VitalSource Training page (https://learn.vitalsource.com/2026-Lone-Star-Office-Hours.html) for registration links, dates/times, and more information.

For additional support opportunities, please refer to the VTAC Training Calendar (https://vtac.lonestar.edu/help/training).

D2L resources for students can be found at this link: Virtual Learning Assistance Center (http://vlac.lonestar.edu).

STAR Bundle (VitalSource) & Publisher Trainings
Posted in D2L on Aug 14, 2026 12:01 AM

Prepare for a smooth Fall 2026 semester with training sessions hosted by VitalSource (https://learn.vitalsource.com/2026-Lone-Star-Office-Hours.html) and their publisher partners. Each 30-minute session includes a live demonstration of how to set up publisher courseware and/or etexts, along with clear guidance on the student access experience.

These sessions are designed to support Lone Star College instructors using D2L with publisher courseware and VitalSource etexts.

Publishers include...

- Cengage
- Macmillan
- McGraw Hill
- Pearson
- Top Hat
- Wolters Kluwer
- W. W. Norton

Visit the VitalSource Training page (https://learn.vitalsource.com/2026-Lone-Star-Office-Hours.html) for registration links, dates/times, and more information.

Be sure to check out the VTAC Event Calendar (https://vtac.lonestar.edu/help/training) for additional trainings by LSC faculty, staff, and other supported vendors.

Upcoming Name Changes to Virtual Learning Resources in myLoneStar
Posted in D2L on Aug 5, 2026 10:55 AM

Hello Students and Faculty,

Beginning the evening of **Tuesday, August 11**, you'll notice updated names for some of your virtual learning resources:

- **LSC Online** in myLoneStar → **Virtual Learning**
- **LSC Online Homepage → Virtual Learning Homepage**
- **Online Tutoring → Virtual Tutoring**

Same great experience, new names.

Your D2L Brightspace courses, links, and virtual learning resources are not changing. These updates simply provide clearer, more consistent naming across our virtual learning resources.

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uCertify Upgraded to LTI 1.3
Posted in D2L on Aug 4, 2026 12:01 AM

uCertify has upgraded its D2L integration from LTI 1.1 to LTI 1.3. This upgrade brings stronger security, better grade synchronization, and a smoother user experience.

As part of this transition, if you use uCertify in your courses, you'll need to collaborate with your

uCertify representative, Vartika Yadav (**vartika.yadav@ucertify.com** ()), to set up or migrate your courses to the new LTI 1.3 integration in preparation for the Fall 2026 term.

August Trainings
Posted in D2L on Aug 1, 2026 12:01 AM

Here's a look at some of the training sessions happening during August:

- 8/3 at 1 PM - Accessibility Open Lab (Q&A) (https://teamup.com/event/show/id/AHtPm9YvJckDi2cSFsrPr8iANwJqwQ)
- 8/4 & 8/6 - **OLC Elevate Virtual Conference (https://teamup.com/event/show/id/iZnhrhNiQigA7qyXbKzLqiFVqmGLRS)**
- 8/17 at 10 AM - D2L-to-iStar Grade Transfer Training (https://myworkshops.lonestar.edu/psc/elmprd/EMPLOYEE/ELM/c/LM_OD_EMPLOYEE_FL.LM_CRS_DTL_FL.GBL?Page=LM_CRS_DTL_FL&Action=U&ForceSearch=Y&LM_CI_ID=4887)
- 8/21 at 11 AM - IntelliWriter Faculty Training (also 8/28) (https://myworkshops.lonestar.edu/psc/elmprd/EMPLOYEE/ELM/c/LM_OD_EMPLOYEE_FL.LM_CRS_DTL_FL.GBL?Page=LM_CRS_DTL_FL&Action=U&ForceSearch=Y&LM_CI_ID=4441)
- 8/24 at 2 PM - AI Practices for Learning (https://teamup.com/event/show/id/yeHMXupuNzPkSxPuHfKz3WQAAhHmjA)
- 8/28 at 10 AM - Getting Started with Camtasia (https://techsmith.zoom.us/webinar/register/8617810273020/WN_Zxa2MQ7DRUqqJ3VxKZj-SQ)

Be sure to check out the VTAC Training Calendar (https://vtac.lonestar.edu/help/training) for more, as there are too many to list here. It includes trainings by LSC faculty and staff, as well as the vendors themselves.

STAR Bundle (VitalSource) & Publisher Trainings
Posted in D2L on Aug 14, 2026 12:01 AM

Prepare for a smooth Fall 2026 semester with training sessions hosted by VitalSource (https://learn.vitalsource.com/2026-Lone-Star-Office-Hours.html) and their publisher partners. Each 30-minute session includes a live demonstration of how to set up publisher courseware and/or etexts, along with clear guidance on the student access experience.

These sessions are designed to support Lone Star College instructors using D2L with publisher courseware and VitalSource etexts.

Publishers include...

- Cengage
- Macmillan
- McGraw Hill
- Pearson
- Top Hat
- Wolters Kluwer
- W. W. Norton

Visit the VitalSource Training page (https://learn.vitalsource.com/2026-Lone-Star-Office-Hours.html) for registration links, dates/times, and more information.

Be sure to check out the VTAC Event Calendar (https://vtac.lonestar.edu/help/training) for additional trainings by LSC faculty, staff, and other supported vendors.

Ally Scheduled Maintenance
Posted in D2L on July 30, 2026 12:01 AM

Blackboard Ally will be conducting a 10-hour maintenance starting on **Friday, August 7th, 11:00 PM CDT**.

During the maintenance window, the Institutional Report will be unavailable, and bulk, onboarding, and course sync processes will be paused. All other Ally features, including Course Reporting, Instructor Feedback, Configuration UI, and Alternative Formats may be delayed or unavailable for short periods of time.

Thank you for your understanding.

July D2L Update
Posted in D2L on July 22, 2026 12:01 AM (Updated)

*The following D2L update will go live on **Friday, July 24**.*

Groups

- This update introduces a new **Manage Groups** experience that helps you manage course groups more efficiently.
- After opting in, you can view all group categories on a new page. This page helps quickly validate group setup by showing existing categories and their configurations.
- You can toggle the new **Manage Groups** experience using the dropdown arrow in the upper right. While optional at first, the new experience will become permanent at some point in the coming months.

Quizzes

- This update adds autosave every minute to Written Response quiz questions that use the HTML Editor.
- Previously, autosave every minute was available only for Written Response questions that did not use the HTML Editor.

Awards

- Students can now make their earned awards public and can share them to an external badge repository/backpack, in addition to LinkedIn.
- Faculty can disable the sharing capabilities on the **Course Awards** page.

My Courses Widget

- A **SandBox** tab has been added to the top of the widget, making it easier to filter and browse your sandbox and community groups.

General

- Help text dialogs now automatically resize to fit the screen, ensuring all content and actions remain visible and accessible.
- Dialogs now display a scrollbar when content exceeds the available space, allowing users to scroll through the full text and access all controls.

If you have questions about these updates or would like support using new features, please email **VTAC Support ()**.

[RESOLVED] Bookstore Service Degradation
Posted in D2L on July 20, 2026 3:30 PM (Edited)

UPDATE: This issue is resolved.

Original Message:

> The Bookstore vendor is currently experiencing a degradation in service. The bookstore, and any books or third-party integrations which are accessed or integrated through the bookstore, including Pearson, TopHat, Norton, and Macmillan, may not be available at this time.
>
> The Bookstore vendor is currently investigating the issue. You can click here (https://status.vitalsource.com/incidents/55b2qx7pwqp6) for updates.
>
> We apologize for any inconvenience this has caused. We will provide additional updates as they are made available.

July Trainings
Posted in D2L on July 1, 2026 12:01 AM

Here's a look at some of the training sessions happening during July:

- 7/6 at 10 AM - D2L-to-iStar Grade Transfer (https://myworkshops.lonestar.edu/psc/elmprd/EMPLOYEE/ELM/c/LM_OD_EMPLOYEE_FL.LM_CRS_DTL_FL.GBL?Page=LM_CRS_DTL_FL&Action=U&ForceSearch=Y&LM_CI_ID=4887)
- 7/8 at 1 PM - Accessibility Open Lab (Q&A) (https://teamup.com/event/show/id/8iFnqE7yMUgPxZcsUnCXw1q4T77BSL)
- 7/14 at 1 PM - The Impact of AI on Learning Assessment (https://teamup.com/event/show/id/it6tsvPioUZV2eeT3z5diqtVgg1Bxk)
- 7/21 at 1 PM - Wellness That Works: Supporting Online Learners (https://us06web.zoom.us/webinar/register/WN_ClFPpxpXSLiRUCX55KowfA)
- 7/22 at 12 PM - Engaging Students with Interactive Elements (https://teamup.com/event/show/id/dwYxJy2nPgeYtuuQFvstPQhayGYvMo)

On Aug. 4 & 6, you can also attend the **OLC Elevate Virtual Conference (https://teamup.com/event/show/id/iZnhrhNiQigA7qyXbKzLqiFVqmGLRS)** for free using your LSC associated account.

Be sure to check out the VTAC Training Calendar (https://vtac.lonestar.edu/help/events) for more,

as there are too many to list here. They include trainings by LSC faculty and staff, as well as the vendors themselves.

June D2L Update
Posted in D2L on June 23, 2026 12:01 AM

*The following D2L update will go live on **Friday, June 26**.*

Rubrics

- When a rubric is attached to an activity, a rubric icon appears beside the item on the Assignments, Discussions, and Quizzes list pages.
- Written response questions on the Quiz Creation page also display a rubric indicator when a rubric is attached.
- The rubric icon is informational only and does not link to the rubric, consistent with other informational icons.

If you have questions about this update or would like support using new features, please email **VTAC Support ()**.

June Trainings (Updated)
Posted in D2L on June 15, 2026 11:04 AM

Here's an updated look at some of the training sessions happening during the rest of June:

- 6/16 at 1 PM - LockDown Browser + Monitor Training (https://attendee.gotowebinar.com/register/2819844259007793756)
- 6/17 at 1 PM - Accessibility Open Lab (Q&A) (https://teamup.com/event/show/id/tBBR6RstF6JbGTi223aWHWDd9W3qyV)
- 6/24 at 12 PM - Accessibility Speed Training (https://www.txdla.org/event-listing/accessibility-speed-training/)
- 6/30 at 10 AM - Getting Started with Snagit (https://techsmith.zoom.us/webinar/register/2017757577639/WN_gzA2GpUuTTGieHXUbf8YaQ)
- 6/30 at 1 PM - From Static Content to Active Learning (https://www.d2l.com/events/from-static-content-to-active-learning/)

Be sure to check out the VTAC Training Calendar (https://vtac.lonestar.edu/help/events) for more, as there are too many to list here. They include trainings by LSC faculty and staff, as well as the vendors themselves.

June Trainings
Posted in D2L on May 29, 2026 12:01 AM

Here's a look at some of the training sessions happening during June:

- 6/1 at 10 AM - D2L-to-iStar Grade Transfer (https://myworkshops.lonestar.edu/psc/elmprd/EMPLOYEE/ELM/c/LM_OD_EMPLOYEE_FL.LM_CRS_DTL_FL.GBL?Page=LM_CRS_DTL_FL&Action=U&ForceSearch=Y&LM_CI_ID=4887)
- 6/4 at 10 AM - Camtasia: Timeline Tips and Tools (https://techsmith.zoom.us/webinar/register/6317786181416/WN_lzUmqro3SEC4y3psOXKoWg)
- 6/10 at 1 PM - Accessibility Open Lab (Q&A) (https://teamup.com/event/show/id/ypvEaTD2bm1yj1RohLTJPPhMzbnDSP)
- 6/16 at 1 PM - LockDown Browser + Monitor Training (https://attendee.gotowebinar.com/register/2819844259007793756)
- 6/30 at 10 AM - Getting Started with Snagit (https://techsmith.zoom.us/webinar/register/2017757577639/WN_gzA2GpUuTTGieHXUbf8YaQ)

Be sure to check out the VTAC Training Calendar (https://vtac.lonestar.edu/help/events) for more, as there are too many to list here. They include trainings by LSC faculty and staff, as well as the vendors themselves.

May D2L Update
Posted in D2L on May 26, 2026 9:30 AM

*The following D2L updates will go live on **Friday, May 29**.*

Quizzes

- Import button options have improved when browsing the **Question Library** to import questions into a quiz.
- When a quiz has sections, an **Import to Section** button will be displayed as a new, separate

button.
- If sections do not exist in a quiz, the new button will not be displayed.
- Previously, the **Import to Section** option was not offered on its own.

Grades

- The **Comments & Assessments** column has been improved to hold more information and will now include overdue feedback text.

If you have questions about this update or would like support using these new features, please email **VTAC Support ()**.

Previous announcements have been archived on other pages:

- 2026 (https://vtac.lonestar.edu/help/2026-archived-announcements)
- 2025 (https://vtac.lonestar.edu/help/2025-archived-announcements)
- 2024 (https://vtac.lonestar.edu/help/2024-archived-announcements)
- 2023 (https://vtac.lonestar.edu/help/2023-archived-announcements)