Retrieve a Quiz from D2L (Retrieve Questions Wizard)

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Respondus allows for the retrieval of a quiz or question library from D2L so that it can be modified in Respondus, published to another course, or archived.

If you have not installed **Respondus 4.0 Campuswide** see <u>Installing or Updating Respondus 4.0</u> <u>& StudyMate Author (https://vtac.lonestar.edu/help/update-respondus-license)</u>.

Retrieve a Quiz from D2L

Respondus allows the retrieval of quizzes from a D2L course.

Show Video Walkthrough

1. To begin, go to the [Retrieval] tab in Respondus. Click on [Retrieve Questions].



2. Select the server that you have previously configured.

Retrieve Questions Wizard		\times
1. Choose an existing ser	ver, or "add new server" to add settings information for a new server	
Brightspace Server:	D2L [PSS]	
Settings:	Server: d2l.lonestar.edu Auth Type: SOAP Port: 443 HTTPS: Yes User:	
	~	
2. Press [Next] to connec	t to server	
	(Back Next) Cancel Help	_
	< Back Next > Cancel Help	

If there is no server created yet, follow steps **A through D** below. Otherwise, skip this section.

A. Select **[-add new server-**] from the dropdown menu.

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rer, or "add new server" to add settings informatio	n for a new server	
	•	
- add new server - Choose "add new server" or an existing server above	A Edit Settings	
	rer, or "add new server" to add settings informatio - add new server - Choose "add new server" or an existing server above	rer, or "add new server" to add settings information for a new server • add new server • Choose "add new server" or an existing server Edit Settings

B. Respondus may be pre-configured to connect to D2L. Select **[Yes, check for pre-configured server settings]**. Click **[Next]**.

Add New Server Settings	>
Preconfigured server settings may be available for: Lone Star College System	
Yes, check for preconfigured server settings	
C No, I want to enter the server settings manually	
Rock Next Crock	Help
Back Next Cancel	Help

C. Enter a name for the server, your LSC system username, and your Respondus password. See Installing or Updating Respondus 4.0 & StudyMate Author (https://vtac.lonestar.edu/help/update-respondus-license) if you do not have the Respondus/D2L password. If Respondus is installed on your computer, and not used by others, you may check [Save my User Name and Password]. Choose whether to [Run] or [Skip] the connection test. When completed, click [Next].

Preconfigured Server Settings Wizard	X
Success! The server settings have been downloaded for: Lone Star College System	
Enter a name to describe this Brightspace server (e.g. "My Brightspace Courses") D2L	
2. Enter your login information for this Brightspace server	
User name Password	
Save my User Name and Password on this computer. (If this is a shared computer, don't select this box!)	
Respondus can run a connection test using the above settings to make sure it can communicate with your online course	
Run connection test	
O Skip connection test	
Back Next Cancel Help	

D. Click [Finish].



3. Click **[Next]** to begin the connection to the server.

NOTE: If the connection fails, contact VTAC through the Support link in D2L or email <u>vtac@lonestar.edu ()</u>.

4. Select the Course that contains your questions.

Retrieve Questions Wizard	×
1. Choose Course to Retrieve from	
(SA_368477_1523024103) Sandbox:	•
(CG_180909_1495209556) Community Group: (SA_368477_1518023410) Sandbox:	
(SA_368477_1523024103) Sandbox:	

5. Choose the specific quiz, survey, self assessment or question library section you want to retrieve.

2. Retrieve Assessment Type		
Quiz	Module 1 Quiz (Overview)	•
C Survey		•
O Self Assessment		•
C Question Library Section		•

6. Enter a name for the quiz or question library, click [Next].

3. Enter a name for the new file

Module 1 Quiz

4. Press [Next] to retrieve from server

NOTE: The retrieval process will take between 15 seconds and several minutes, depending on several factors: the speed of your connection, the load on the server, the size of the media elements that are being retrieved, and so forth. You will know that the retrieval is successful by the statement *Completed successfully* that appears in the status box.

Troubleshooting the Retrieve Questions Wizard

 When a file is being retrieved, Respondus will detect if media objects are associated with it and will automatically download these objects if they are stored within your D2L course. Respondus does NOT attempt to download media elements if they are stored on a different server and linked.

NOTE: If Respondus cannot retrieve the questions, check to see if they are located in the quiz in a section (folder). Questions must be at the root level of the quiz to be retrieved by Respondus - they cannot be in sections. Contact your on-campus Instructional Technologist /Designer for help if you still have trouble. The questions can be previewed, then copied and pasted into a text file and edited for import.

- If you created and uploaded math symbols or equations to D2L using Respondus, see <u>Respondus 4.0 Guides & Videos (https://vtac.lonestar.edu/help/respondus-guides)</u> to download the full Guide for details.
- 3. The Retrieve Questions Wizard in Respondus does not handle partial credit properly. If any question has partial credit enabled, the retrieval process will fail with the error message: *Error, unable to complete.*

	Japuany 2025		
- Start Brightspace B	strieve -		
* Retrieving assessme	ant questions		
* Error retrieving asse	asment questions. The server rep	ported 1 system error(s):	
SystemError [1 of 1] ErrorType: InternalEn Severity: Error Message: Unexpecte	or d exception caught by Request	Handler.HandleRequest().	
Description: (none)			
E 11.	mplete		
- Errors, unable to co			
Errors, unable to co			
Errors, unable to co			

To workaround this issue, under the dropdown menu for **How are points assigned to blanks?** Select **[All or Nothing]**.

F	low are points assigned to blanks?	
	All or Nothing	~
V	Vhich grading method should I choose?	